# **NPI Search App: Search result sections**

# Learn how to understand the search results for the NPI Search App

This document aims to explain how the search results for the NPI Search App are generated, why search results are separated into groups, what the search result groups are and why sometimes a person with a different name is shown in the search results.

# What are the search result groups?

Group 1 – best match	People with the correct name, in	
	this state	
Group 2 – good match	People with the correct name, not	
	in this state	
Group 3 – good match	People with a similar or variant	
	name, in this state	
Group 4 – unlikely match	People with a <b>similar</b> name, <b>not in</b>	
	this state	
Group 5 – good match	People that had a compound name,	
	that was <b>similar to piece</b> of this	
	person's compound name	
Good 6 – unlikely match	People that had a compound name,	
	that was similar to a piece variant	
	of this person's compound name	

## Why do I not see all 6 groups!?

You will only see all 6 groups if there is at least 6 results each of them fitting a different group. This will be extremely rare. Here is an example of this rare case:

# Searching for HELEN VAN DAM in New York

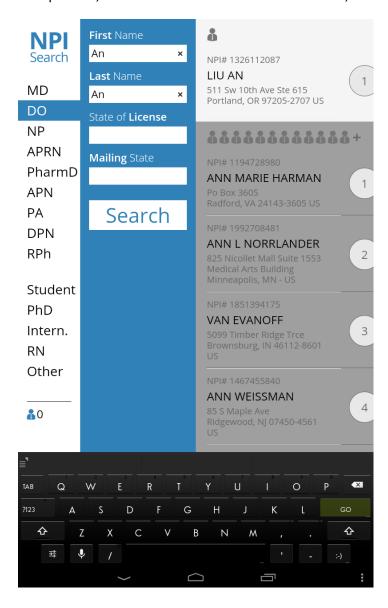
	First name	Middle name *	Last name	State
Group 1	HELEN	S	VAN DAM	NEW YORK
Group 2	HELEN	PETER	VAN DAM	NEW JERSEY
Group 3	ELLEN	S	VAN DAM	NEW YORK
Group 4	ELLEN	S	VAN DAMMER	TEXAS
Group 5	HELEN	ANDREW	VAN	ALASKA
Group 6	ELLEN	Т	DAM	NEW YORK

<sup>\*</sup> Middle names have no impact/relevance to the search

### Why do I see a person with a completely different name in my search results!?

There are some people who have chosen to have two full names. To provide a powerful search we search on both of their names. We will only ever show their primary name in the search results.

Example case, the NPI individual LUI AN has two names, sometimes she prefers to be called An An.



### I live in Florida! Why do I see myself listed under Maryland!!?

Your primary business location according to the NPI registry is based in Maryland. You have recently started practicing in Maryland, however currently this is not your primary business location. We recommend you update your details with the NPI registry.



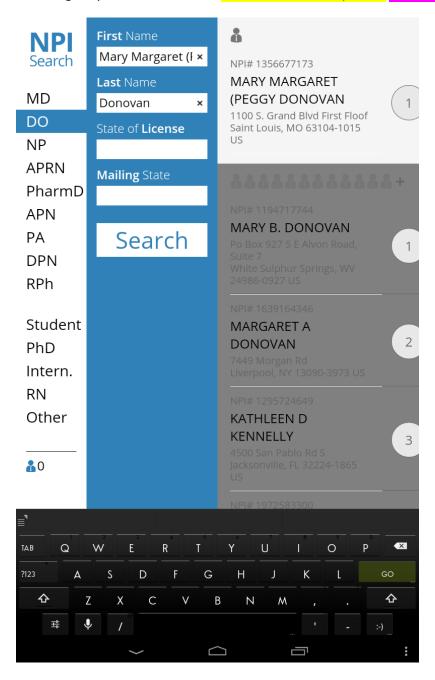
I just joined the NPI registry yesterday! Why I am I not found on the app?

The NPI registry is updated monthly and the application is updated shortly after. Please wait up to a month to see your details in the application. Ensure that the application is updated and has the latest NPI registry database.

### Why does it take me so long to find myself? My colleagues find themselves within a second!?

Unfortunately your name has been listed by the folks at the NPI registry as MARY MARGRARET (PEGGY DONOVAN. This means that when you are searching for MARY DONOVAN you will be listed further down in the search results and it may also take you longer to search.

Searching for your exact full name MARY MARGRARET (PEGGY DONOVAN will still be instant.



## I cannot find my name at all!?

Some people simply do not exist in the NPI registry or a mistake has been made with your name. To ensure that you exist in the NPI registry, you can check on the official NPI registry search page:

https://npiregistry.cms.hhs.gov/NPPESRegistry/NPIRegistrySearch.do?subAction=reset&searchType=ind

I cannot find myself at all!? My name has German umlauts within the name. Where are the umlauts on this Android keyboard!?

Currently our keyboard only includes standard American characters. Foreign names are not currently supported, although will be supported in the future.